

**Dimensions**  
(millimetres)

Model	Specification
DBE20	2kW Log Portastove Black
LAG20	2kW Log Portastove Silver
ELB20	2kW Log Portastove Anthracite

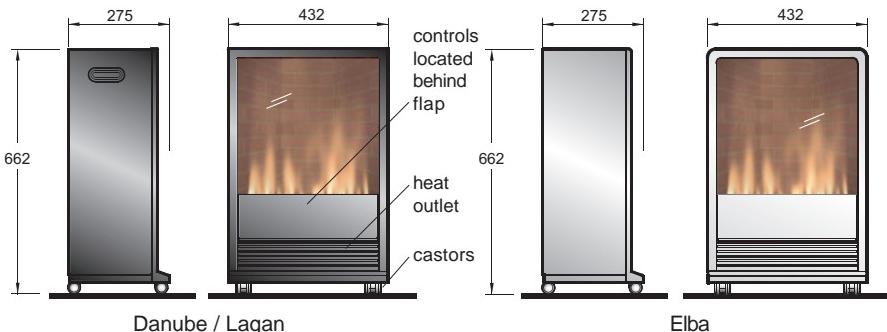


Fig. 1

**IMPORTANT: THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE**

**Important Safety Advice:**

When using electrical appliances, Basic precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons, including the following:

If the appliance is damaged, check with the supplier before installation and operation.

Do not use outdoors.

Do not use in the immediate surroundings of a bath, shower or swimming pool.

Do not locate the heater immediately below a fixed socket outlet or connection box.

Do not cover the heater. Do not place material or garments on the heater, or obstruct the air circulation around the heater, for instance by curtains or furniture, as this could cause overheating and a fire risk.

This appliance is not intended for use by children or other persons without assistance or supervision if their physical, sensory or mental capabilities prevent them from using it safely. Children should be supervised to ensure that they do not play with the appliance.

Do not use this heater in series with a thermal control, a program controller, a timer or any other device that switches on the heat automatically, since a fire risk exists when the heater is accidentally covered or displaced.

Ensure that furniture, curtains or other combustible material are positioned no closer than 1 metre from the heater.

In the event of a fault unplug the heater.

Unplug the heater when not required for long periods.

Although this heater complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs.

The appliance must be positioned so that the plug is accessible.

If the supply cord is damaged it must be replaced by the manufacturer or service agent or a similarly qualified person in order to avoid a hazard.

Keep the supply cord away from the front of the heater.

### Introduction

Unpack the heater carefully and retain the packaging for possible future use, in the event of moving or returning the fire to your supplier.

These models are fitted with castors so they can be moved from room to room with ease, and are normally positioned against a wall.

A choice of 1kW or 2kW heat output is provided by the fan heater, which is located at the bottom of the unit.

Before connecting the heater check that the supply voltage is the same as that stated on the heater.

Please note: Used in an environment where background noise is very low, it may be possible to hear a sound which is related to the operation of the flame effect. This is normal and should not be a cause for concern.

### Electrical connection

#### WARNING – THIS APPLIANCE MUST BE EARTHD

This heater must be used on an AC ~ supply only and the voltage marked on the heater must correspond to the supply voltage.

Before switching on, please read the safety warnings and operating instructions.

In the event of replacing the fuse in the plug supplied, a 13 amp fuse approved by ASTA to BS1362 must be used.

### Operation

The unique flame effect may be enjoyed whether or not the heating elements are in operation.

### Controls

The heater controls are located behind the flap on the front of the heater. (see Fig 1).

Three switches provide a choice of heat settings. A switch is in the ON position when the side with the markings on (i.e. I, II, or O) is pushed in.

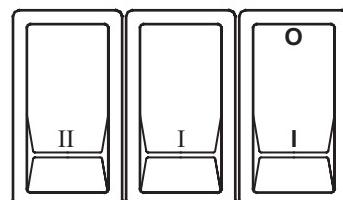


Fig. 2

**Switch 1 (I)** Controls the electricity supply to the heater and flame effect

Note: This switch must be in the ON (I) position for heater to operate with or without heat

**Switch 2 (I)** Provides 1kW heat output

**Switch 3 (II)** Provides 2kW output with switch 2

## Maintenance

**WARNING – BEFORE UNDERTAKING ANY MAINTENANCE OR CLEANING REMOVE PLUG OR DISCONNECT FROM THE ELECTRICITY SUPPLY.**

### Lamp Replacement

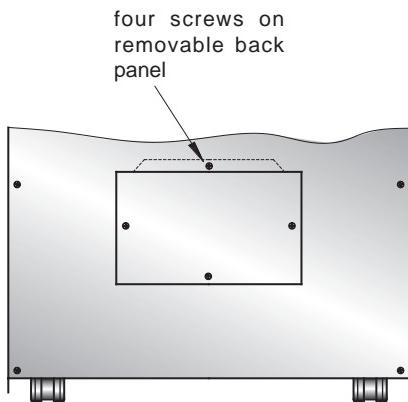


Fig. 3

Two lamps are located behind the back panel as indicated in **Fig. 3**.

To gain access to the lamps, the four screws which secure the back panel, must be removed. Remove and slide out panel as indicated in **Fig. 4**.

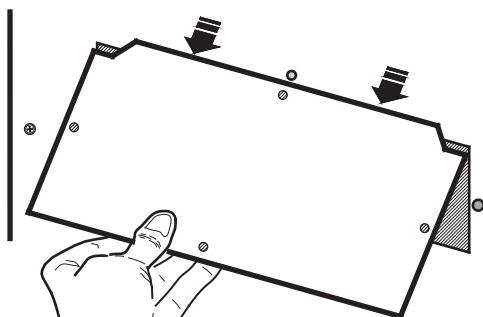


Fig. 4

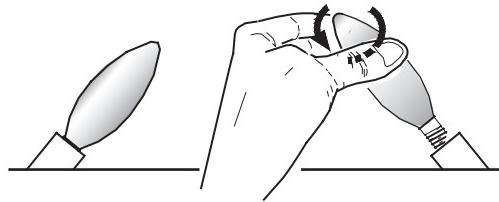


Fig. 5

Remove the defective lamp by unscrewing it as shown -see **Fig. 5**. Replace with a 60W E14 SES Clear Candle lamp.

Take care not to over-tighten the lamp. Refit the back panel and secure with the four screws.

### Safety cut-out

An automatic cut-out will switch off the heater if for any reason it overheats. This could occur for instance, if the air inlet or outlet were restricted in any way. If the cut-out operates, the heater will switch off. The heater will switch on once the obstruction has been removed and the heater has cooled. If the cut-out continues to operate intermittently, the heater should be switched off and Customer Services contacted.

### Cleaning

For general cleaning use a soft clean duster – never use abrasive cleaners. The viewing screen should be cleaned carefully with a soft cloth. DO NOT use proprietary glass cleaners.

### After Sales Service

Your product is guaranteed for one year from the date of purchase.

Within this period, we undertake to repair or exchange this product free of charge (excluding lamps & subject to availability) provided it has been installed and operated in accordance with these instructions.

Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

Should you require after sales service you should contact our customer services help desk on 0870 727 0101. It would assist us if you can quote the model number, series, date of purchase, and nature of the fault at the time of your call. The customer services help desk will also be able to advise you should you need to purchase any spares.

Please do not return a faulty product to us in the first instance as this may result in loss or damage and delay in providing you with a satisfactory service.

Please retain your receipt as proof of purchase.



The product complies with the European Safety Standards EN60335-2-30 and the European Standard Electromagnetic Compatibility (EMC) EN55014, EN60555-2 and EN60555-3 which cover the essential requirements of EEC Directives 73/23 and 89/336

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